



Puppy School FAQ's

How old must my puppy be to attend the MVH Puppy School?

We recommend puppies commence Puppy School training from 8-14 weeks of age.

My dog is older than the suggested age – can I still enrol?

Unfortunately, we cannot accept puppies older than 15 weeks at the commencement of their first class. We are happy to recommend alternative dog obedience and training facilities in the area for puppies older than 15 weeks.

Can my puppy fail Puppy School?

There are no puppy failures!

Some puppies take longer than others to learn desired behaviours, and some owners work harder than others to teach their dogs manners and obedience. Don't be discouraged if your puppy seems to be comparatively naughty compared to other dogs in puppy school. We can work with you and advise you in your ongoing management of your dog's behaviour if you still need help at the conclusion of puppy school.

Do you offer any puppy behaviour guarantees?

Whilst we are very confident in our Puppy School program, we are not able to offer a guarantee on puppy behaviour. Puppy behaviours are subject to elements beyond our control, such as its lifestyle

at home, owner's level of commitment to training and even the natural tendency of personality that prevents us from being able to offer a behaviour based guarantee.

Can I expect perfect behaviour from my puppy after Puppy School?

No Puppy Training school can offer guaranteed results. There are so many influencers that can affect the Puppy training including home environment, owner/s, other dogs, the puppy's behaviours and habits and many more.

Puppy School is the first step in a lifetime of behavioural guidance for you as a dog owner. What you can expect is to:

- build a very positive foundation for appropriate behaviours with your puppy
- receive expert guidance on how to continue rewarding positive behaviours
- foster a lifelong positive connection with your puppy
- gain a better understanding of natural dog behaviours and how to work with a dog's natural instincts
- learn positive training, basic commands and behaviour reinforcement techniques

If I miss a class, can I attend a make-up class or get a refund?

You may attend a make-up class however we cannot provide a refund for missed classes.

We strongly suggest you attend all four weekly classes in our Puppy School course to get the full value of the learning opportunities we provide for you and your puppy. We do not offer make up classes, nor do we offer partial refunds if you miss a single class.

Where are the puppy school classes held?

Classes are held on site at Maroubra Veterinary Hospital, 88 Bunnerong Road, Pagewood on Tuesday evenings 7-8.30pm during the course dates.

What are the class sizes?

We limit spaces to 6 puppies to allow our puppy trainer time for individual assessment and coaching in each class.

Can my children or other family members come along?

Yes! We believe that puppy obedience training works best when all family members are consistent in their puppy training techniques. However, please check with us if you plan on bringing more than 2 extra people to class.

Are there any other requirements for my puppy to attend Puppy School?

Yes, your dog must have received its first vaccination. If your puppy was not vaccinated at MVH we will need to see your puppy's vaccination certificate prior to the commencement of class.

How much does puppy school cost?

The series of 4 x weekly classes costs \$120 plus GST, payable in advance.